



## **Refund, Return, and Exchange Policy for Paid Tours**

Cancellations or Transfer Requests: You may request a full refund or transfer your tour ticket to another date or another person up to 7 days before the scheduled tour. Please note that processing fees are non-refundable.

No Refunds Within 7 Days: Refunds or transfers are unavailable for requests made fewer than 7 days before the tour.

No-Shows: We do not offer refunds for no-shows.

Event Cancellations: If we must cancel a tour, a full refund (including the ticket price but excluding the processing fee) will be issued automatically.

Processing Fees: All processing fees are non-refundable under any circumstances.

Historic Homes Tours: Please note that all purchases for these tours are final. Proceeds from tickets support our fundraising efforts; refunds or exchanges are not available.